

ABOUT

Senior Product Designer with 8+ years of experience leading end-to-end design and shaping product strategy for SaaS, B2B and fintech platforms. I blend user research, design systems, and rapid AI-assisted prototyping to build, test, and ship functional products from 0 to 1.

EXPERIENCE	Product Designer Navro 2023 — 2026 Navro is a B2B fintech platform that simplifies global payments by enabling businesses to manage pay-ins, payouts, and cross-border transactions through a unified system. Led end-to-end design of the Payments and Compliance experiences, taking ownership of critical product areas within a lean team. Redesigned client pricing setup, replacing manual entry with batch workflows and cutting setup time by 85% (from 20 to ~3 minutes), freeing internal teams for higher-value support. Unified file upload and manual payment creation into a single flow, scaling capacity to 20,000 payments per file through asynchronous processing. Identified holiday calendar gaps as a source of failed payments and designed an internal monitoring tool that let operations catch issues before they reached clients. Translated complex financial and regulatory requirements into clear workflows, including a Verification of Payee integration delivered in two months to meet EU regulatory deadlines. Partnered cross-functionally with engineering teams to overcome technical constraints, prototype complex logic, and streamline component handoffs. Later expanded scope to oversee the entire product experience, driving platform consistency and long-term scalability.
	Lead UX Designer Axians Low Code 2021 — 2023 Axians Low Code (formerly Truewind) is a consultancy specialized in digital transformations through low-code development using OutSystems. Led design across multiple SaaS and customer-facing products, translating complex workflows and business models into scalable web and mobile experiences. Mentored a junior designer through structured feedback and planning. Defined user flows and product requirements with client managers, engineers and stakeholders, and validated solutions through user research and usability testing. Conducted user research and usability testing to inform decisions and validate solutions. Architected scalable design systems and reusable component libraries across web and mobile, accelerating handoff and maintaining strict WCAG standards. Selected clients Volvo ANA Airports Lineas Railways Planet Payment Morgan Lewis
	UX Designer Axians Low Code 2019 — 2021
	Junior UX Designer Axians Low Code 2018 — 2019
	Communications & UX/UI Designer Invisible City App 2017 — 2018

EDUCATION	Degree in Communication Design Fine Arts University of Lisbon AI for Product Discovery Chris Wallace Workshop UX Research Certification Interactive Design Foundation
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TOOLS	Design & Prototyping Figma Framer Lovable Adobe Suite UI & Implementation HTML/CSS Tailwind React (UI) GitHub Vercel Supabase AI Workflows Claude Code CLI Cursor ChatGPT Gemini Research, Testing & Validation Maze Hotjar Google Analytics Product & Collaboration Jira Confluence Miro FigJam
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SKILLS	Interaction Design AI Prototyping Design Systems	Product Strategy Product Discovery User Research	Usability Testing Front-end Prototyping Agile Development
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LANGUAGES	Portuguese Native English Bilingual Spanish Working Proficiency French Elementary
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